



DEPARTMENT OF VETERANS AFFAIRS
Maryland Health Care System

Medical Center
10 North Greene Street
Baltimore MD 21201

Medical Center
9600 North Point Road
Fort Howard MD 21052

Medical Center
Perry Point MD 21902

Rehabilitation and
Extended Care Center
3900 Loch Raven Boulevard
Baltimore MD 21218

Outpatient Clinic
5510 West Shore Drive
Cambridge MD 21613

JAN 25 2005

512/135

Dana Bowman
100 Spanish Oak Road
Weatherford, TX 76087

Dear Mr. Bowman:

I would like to thank you for serving as the keynote speaker during our December 2004 Leadership Conference for the VA Maryland Health Care System. Your participation in the conference was extremely valuable in helping to introduce "The Affirming the Commitment Campaign."

Thanks to your enthusiastic and emotionally charged presentation, the attendees at the conference walked away with a comprehensive understanding of "The Affirming the Commitment Campaign" and how it will benefit VA employees and the veterans we serve. Following your presentation, we received nothing but positive feedback from all of the conference attendees regarding your inspirational message and delivery. As a conference attendee myself, I must agree with the reviews that we received. Not only was I deeply moved by your presentation, but I was also inspired to face any new challenges in my own life with determination and resilience.

Thank you again for providing such an inspirational presentation during the Leadership Conference for the VA Maryland Health Care System.

Sincerely,

DENNIS H. SMITH
Director, VA Maryland Health Care System